

GAIN



Stronger Control over the Collection Process

defTRAC®

DefTrac® (Default Payment Tracking) is a leading, high-tech collection system that combines the absolute tools and proficiency needed from a single, all-inclusive platform. Due to fluctuating economies, banks' profitability and cash-flows are directly affected by increased delinquencies and charge-offs; hence the need for a smart automated solution to counter delinquent accounts. In order to help banks accelerate and control their collection process, the highly advanced DefTrac® system has been devised to endorse the total recovery of various products, enabling banks to simply and swiftly apply collection strategies across all internal customer and account levels.

FEATURES :

- ▶ Retrieves Customer and account information to help understand overall customer position.
- ▶ Integrates with sources of data in real-time.
- ▶ Tracks all matured / unpaid loan installments, defining the level of follow up.
- ▶ Offers alerts and reminders against present threshold for easier traceability.
- ▶ Provides complete case management through the collection of case file to the execution.
- ▶ Provides communication capability across multiple channels .
- ▶ Segments clients according to their level of insolvency.